

# COVID-19 CODE OF CONDUCT FOR VISITORS

COVID-19 also known as coronavirus has disrupted everyone's life. Our top priority in these unprecedented times is the health and safety of the service users, employee's, visitors to our homes, sub-contractors and suppliers. We therefore ask you to read and follow this code of conduct whilst visiting us.

## CODE OF CONDUCT

- Please do not visit our homes if you have symptoms consistent with the coronavirus infection, or if someone in your household has symptoms.
  - If you fall ill with coronavirus symptoms whilst visiting us, you must return home immediately.
  - If you need to cough or sneeze, please do so into a tissue and put the tissue in a bin. If you do not have a tissue, then cough and sneeze into the crook of your elbow.
  - Please refrain from greeting us with a handshake.
  - Please allow a member of staff to check your temperature via a non-contact thermometer, upon arrival to the home.
  - If visiting our head office/ children's homes or viewing one of our homes not yet opened, please understand we can only allow two people to attend the appointment. Please also understand that if you are entering our head office or home, we may ask you to come wearing a face covering.
  - Please remain a 2 metre (3 steps) distance from others where possible.
  - Please try and avoid eating or drinking anything whilst visiting us.
  - Please try and avoid touching anything.
  - Please follow the direction and the instruction of the person accompanying you.
- Thank-you for following these important rules, to keep us all safe.